

Privacy Policy

This policy applies to the websites operated by Encompass-Group (and its related Group Companies Termate Limited, kA Testing Facility Limited and 3 Phase Design Limited). These Group Companies provide the web service.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information for users of the web service.

If you choose to use our web service, then you agree to the collection and use of information in relation with this policy. The Personal Information that we collect is used for providing and improving the web service.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at www.encompass-group.co.uk, unless otherwise defined in this Privacy Policy.

Information Collection and Use via Contact Forms

For a better experience while using our web service, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, country & email address. The information that we collect will be used to contact or identify you. If you use our contact form to reach us, you will be opted into our marketing campaigns. You will be able to unsubscribe from this marketing mailing at any time from clicking a link within the marketing email or by contacting us (see Contacting us section below).

Information sharing

We do not rent or sell your personally identifying information to any other companies or individuals. Information may be shared within the companies operating as part of Encompass Group.

Log Data

We need to inform you that whenever you visit our web site, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser version, pages of our web site that you visit, the time and date of your visit, the time spent on those pages, and region location statistics.

Cookies

Cookies are files with small amount of data that is commonly used an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

This site uses cookies – small text files that are placed on your machine to help the site provide a better user experience. Cookies are used to retain user preferences, store information on user trends and patterns of usage and provide anonymised tracking data to third party applications like Google Analytics. As a rule, cookies will make your browsing experience better. However, you may prefer to disable cookies on this site. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser for further guidance. However, some features of our web service may not function fully with cookies disabled.

Security

We value your trust in providing us your Personal Information, and we strive to use appropriate commercially acceptable means of protecting it against unauthorised access or amendment. However, we need to draw your attention to the fact that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

Our Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our web sites. These changes are effective immediately after they are posted and we therefore advise you to review this page periodically for any changes.

Contact Us

If you have any questions or suggestions about our Privacy Policy or wish to opt out of direct marketing communications, do not hesitate to contact us by email or telephone – details of how to contact us are contained on our websites.